



Standard Manufacturer defects
in workmanship and materials



Limited mileage tread wear
protection *



Road Hazard replacement program
(one year or first 2/32nd) **



30-day trial customer
satisfaction program **



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* Available on selected Canada Tire and Manufacturer models only – please contact warranty@cdatire.com to receive the Canada Tire Warranty summary and/or information regarding all covered models.

** MANUFACTURERS may offer a different warranty – please contact warranty@cdatire.com to receive the Canada Tire Warranty summary and/or information regarding all covered models.

IN ADDITION TO WHAT IS NOT COVERED FOR EACH SPECIFIC COVERAGE (see details below), THE FOLLOWING ISSUES WILL ALSO VOID THE CANADA TIRE LIMITED WARRANTY:

- Failure to rotate tires as recommended.
- Improper tires/vehicles application (i.e., tires that are a different size than recommended for your vehicle).
- Winter tires must be used only in winter months, which are determined to be September 1st through April 30th of the following year.

For the purposes of this document, when a tire is worn down to 2/32nd (measured at any point in the face of the tire), it is considered to have rendered full service, is no longer legal for further use and is no longer eligible for the

CANADA TIRE WARRANTY



CANADA TIRE WARRANTY



This Canada Tire Limited Warranty (the “Canada Tire Warranty”) is available on selected brands and/or models that are exclusively distributed by Canada Tire and only to the original purchaser of new replacement tire(s) sold by an authorized Canada Tire dealer and used on the same vehicle that they were originally installed on. This limited warranty applies to tire(s) purchased after March 15, 2020 and must be claimed at an authorized Canada Tire dealer.

This limited warranty does not apply to tire(s) purchased before March 15th, 2020. Tire(s) purchased before March 15th, 2020 are covered by the previous published Canada Tire Warranty summary.

Standard manufacturer warranty policies will be followed and applied first. The manufacturer warranty policies will always supersede and replace the Canada Tire Limited Warranty. ▶



WORKMANSHIP AND MATERIALS

All tires sold by Canada Tire are warrantied against defects in workmanship and materials and will be processed throughout the standard Manufacturer Limited Warranty policies & procedures. Qualifying tires sold by Canada Tire considered to have a defect in workmanship or materials will be replaced according to the Standard Manufacturer Limited Warranty policies & procedures and not covered under the Canada Tire Warranty. Please contact the manufacturer or request the Canada Tire Warranty Summary for more information.

WHAT IS NOT COVERED UNDER ANY WORKMANSHIP AND MATERIALS MANUFACTURER LIMITED WARRANTY:

- Ride complaints after the first 2/32nd of tread wear or replacement of 3 or more tires from the same vehicle will not be accepted.
- Premature or irregular wear due to vehicle mechanical deficiencies or failure to rotate the tires at recommended intervals.
- Tires on any vehicle registered, and normally operated outside Canada.
- Damage from incorrect mounting or dismounting of the tire, incorrect application, water or other material trapped inside the tire during mounting or failure to balance the tires.
- Damage from over or under inflation, overloading, fire, theft, and defective vehicle mechanical conditions.
- Damage from racing, off road use and misapplication of tire to vehicle.
- Damage from abuse, misuse, tire alteration or a tire that has been run flat.
- Any tires worn beyond the wear indicators. (Less than 2/32nd remaining tread depth).
- Flat spotting caused by improper storage or brake lock.
- Damage from accident, chemical corrosion, tire alteration or vandalism.
- Tire which D.O.T. identification number and/or brand name has been removed intentionally.
- Loss of time or use, inconvenience or any incidental or consequential damage.
- Tires used on Recreational Vehicles (ie. for camping & Motor homes, etc.) or in commercial service applications.

LIMITED MILEAGE TREAD WEAR WARRANTY PROTECTION*

Select tires sold by Canada Tire come with a Limited mileage tread wear warranty that protects the consumer against premature tread wear. Tire manufacturer mileage warranty policy (if any) will be followed and applied first. The manufacturer mileage warranty policy will always supersede and replace the Canada Tire Warranty. If a tire reaches the end of its "usable tread life" before the stated kilometer warranty protection (see the Canada Tire Warranty Summary for more details), the consumer will be issued a replacement tire from Canada Tire on a prorated basis which means the consumer will be responsible for a percentage of the replacement cost corresponding to the usage of the tire. In order to maintain the mileage tread wear warranty protection, all tires must be rotated according to the vehicle specifications or at least every 10,000 km. Under all circumstances, the cost of mounting, balancing and any other service charges including applicable taxes, disposal fees are at the sole expense of the consumer.

CONSUMER'S OBLIGATIONS:

- Any claims must be presented to an authorized Canada Tire dealer.
- Submit a copy of the original purchase receipt with documented automobile kilometers at time of tire purchase and installation.



ROAD HAZARD REPLACEMENT WARRANTY PROGRAM **

Canada Tire offers a Limited Road Hazard replacement warranty program which **applies to select tires sold by Canada Tire**. Tire manufacturer Road Hazard warranty policy (if any) will be followed and applied first. The manufacturer Road Hazard warranty policy will always supersede and replace the Canada Tire Warranty. This Road Hazard replacement warranty program applies only during the first 2/32nd of the original usable tread or one year from the date of purchase, whichever comes first. CANADA TIRE will replace the un-repairable tire with the same or equivalent new tire. Once a tire is worn beyond the first 2/32nd or more than one year from date of purchase, this Road Hazard replacement warranty program is null and void.

WHAT IS NOT COVERED UNDER THE ROAD HAZARD REPLACEMENT WARRANTY PROGRAM:

- A tire that is damaged due to vandalism.
- A tire that is damaged due to an accident.
- A tire that is repairable under Rubber Manufacturers Association (RMA) standards.
- A tire that has failed due to commercial use.
- A tire that is damaged, or failed due to racing or off-road use.
- A tire that is damaged due to use of snow chains or studs.
- A tire that is damaged, or failed due to irregular wear caused by mechanical issues.
- Tires transferred from the vehicle upon which they were originally installed.

30-DAY TRIAL CUSTOMER SATISFACTION PROGRAM **

Canada Tire offers a 30-day trial customer satisfaction program which **applies to select tires sold by Canada Tire**. Tire manufacturer «trial» warranty policy (if any) will be followed and applied first. The manufacturer «trial» warranty policy will always supersede and replace the Canada Tire Warranty. If you are not satisfied with your new set of tires any time within the first 30 days of purchase, please return to the original place of purchase where you will be entitled to a full credit towards a replacement set of tires sold by CANADA TIRE at that original place of purchase. The original sales invoice is mandatory for processing the 30-day trial customer satisfaction program.

CONSUMER WILL NOT BE ENTITLED TO A FULL CREDIT TOWARDS A REPLACEMENT SET OF TIRES IF:

- Tires are not still installed on the original installation vehicle.
- Tires were regularly operated outside of Canada.
- Tires are damaged by road hazard, negligence, abuse, improper inflation or load, defective wheel or vehicle conditions.
- Tires were installed on a commercial vehicle or a vehicle used for commercial purposes.

The content of this document shall not be read or construed as limiting any applicable legal warranty.

